

# DONOMA UNIFY 8 FOR LOTUS NOTES

## FREQUENTLY ASKED QUESTIONS

### How is security handled?

The Administration tool is web-based and it is secured by Authentication, Authorization, encryption of sensitive data and SSL enabled. All sensitive data in the MySQL database is encrypted.

If running with Cisco ViewMail for Notes free client, please see additional security information for limitations & restrictions on secure messages in the VMN 8.x release notes posted on [www.cisco.com](http://www.cisco.com).

### What is the latency?

If all the servers (Domino Server, Unify Server and Unity Connection Server) are on the same network; and there is a high message volume, message synchronization can take 2-5 seconds. If there is a period of inactivity, (no new voice message processing/synchronization) there could be a delay of up to 20 seconds as the software goes into a rest cycle.

If the servers are not on the same network the latency between the servers needs to be added to the time it takes for message synchronization.

### How much bandwidth is consumed?

We match the [Cisco bandwidth requirements](#) for similar products.

### What is the scalability?

The product will scale to match the maximum supported users of Cisco Unity Connection. (Currently 100,000) Implementation will scale up to 5,000 users per virtual machine that can then be linked together.

Average CPU utilization impact has been 7% on the Unity Connection server. The average CPU utilization impact on the Domino server is less than 5%.

### Is High Availability supported?

Yes, VMWare High Availability is supported.

### Is the product localized?

Localization will be available upon request.

### How is support handled?

Donoma Software provides support and updates to our Donoma Unify products via an annual maintenance agreement. This provides access to support & latest upgrades.

Support from Donoma Software is available Monday through Friday from 8:00 AM to 5:00 PM US Eastern Time.

Toll free in US & UK: (866) 814-3513

Other locations: 1 (540) 443-3398

Contact us via email: [support@donomasoftware.com](mailto:support@donomasoftware.com)

