



## Streamline Password Management for Donoma Unify 8 for Lotus Notes

**E**mail and voicemail are each systems secured via password. In order to initiate message flow between email and voicemail accounts, Donoma Unify provides a secure means for users to self-update the Unify system with their passwords; triggering message flow between the correct accounts.

**This tip is for organizations that do not use the Cisco Web-based inbox service and want a streamlined option to set up and manage their users without the Donoma UnifySA Password Management function.**

Before voicemail synchronization can start for Donoma Unify subscribers, each user must input their Cisco Unity Connection and (for Lotus users) email passwords in the Unify database via the Donoma Unify Self Administration (SA) function.

Once a user is flagged for access to the Donoma Unify services, a triggered email directs users to the web-based Donoma Unify SA input screen. Users enter their voicemail and (as needed) email account information, enabling the final step for email and voicemail accounts to connect.

### **Administrator Set up Steps:**

1. Create a class of service that allows users to access voicemail using an IMAP client and does not allow users to access the Cisco web inbox and RSS feeds.
2. Add all Donoma Unify subscribers to this class of service.
3. Set all Donoma Unify subscribers web application passwords to be the same non-trivial eight or more characters.
4. Create a Unity Connection web application authentication rule for all Donoma Unify subscribers.
5. Link a single Donoma Unify subscriber and update the Donoma Unify database with their Cisco Unity Connection account and password with UnifySA.

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6. The Unify SA Database will need an update. Our Support Desk can provide that service for maintenance customers, or we can provide UnifySA database update instructions.

If the Cisco PCA/Web Application password changes this process must be repeated (via automatically triggered emails to end users) or voice message synchronization will stop.

### **Recommended use:**

This solution is recommended for organizations who do not use the Cisco Personal Communications (PCA) Web inbox function. It assigns one voicemail password to all users to streamline management, relying on the email credentials for account connection security.

### **When usage is not recommended:**

If an organization uses the Cisco PCA Web Inbox, either for some or all of its users, this solution is not recommended.

When users are familiar with their password, no alternative is needed.

**Questions? Need assistance?** Support from Donoma Software is available Monday through Friday from 8:00 AM to 5:00 PM US Eastern Time.

Toll free in US & UK: 1+(866) 814-3513 Other locations: 1+ (540) 443-3398 or via email: [support@donomasoftware.com](mailto:support@donomasoftware.com)