

Easy, flexible voicemail archiving & administration.

Secure, accountable policy-driven record management of voicemail, along with the ability to search, filter, restore, redact and report on those messages.

Key Features:

- Archives messages immediately, regardless of end user action.
- Policy driven message retention, litigation holds & destruction.
- Messages easily searchable for preview, download, restoration & reporting.
- Leverages Cisco “Class of Service” settings to manage retention groups & policies.
- Option: End-user self service for searching & restoring their own messages.
- Supports both Cisco Unity Connection voicemails & Cisco LiveRecord messages.
- Available API for expanded integration options.
- Easy, secure message redaction.
- Easy management & support: graphical storage management, single click support logs & database optimization.
- Compliance roles for security, accountability & auditing.
- Auto-check ensures all messages archived, even after a system outage.
- Support for Unity Connection Clustering & Failover.
- **Now available either on-premise or as a cloud service.**



SERVER REQUIREMENTS

Operating System: Windows Server 2008 R2SP1 64 bit mode with Web Server Role

Processor: 2 GHz processor <5,000 subscribers. Add a processor >5000 subscribers

Memory: 4 GB RAM

Hard Disk: 400 MB of available space

Storage: ~2M voicemail messages per TB
(codec dependent, 1 min VM avg.)

SUPPORTED PLATFORMS: Cisco Unity Connection server 8.5(1)SU3—11, Chrome

ARCHITECTURE & LICENSING

Optimized for a virtualized environment with VMWare ESXi 4.x or 5.0.x single VM or high availability. Support for Unity Connection clustering & failover.

OUTPUT OPTIONS

Secure encrypted reload to Cisco Unity Connection account, media, email or API integration.

SECURITY

Secure Socket Layer (SSL) & TLS 1.2
Encrypted message archive