



StoneScribe 3.2(5)

Instant Message Archiving for Cisco® IM/Presence Server

Seamless Instant Message Management, Compliance & Archiving.

StoneScribe provides instant message management, organization & archiving for Cisco Jabber instant messages. Conversations are accountably retained, and can be quickly searched to respond for a variety of needs, such as regulatory compliance reporting, audits, customer service issues or litigation hold management.

RETAIN • SEARCH • REPORT • AUDIT • ANALYTICS

Compliance & Records Management

Policy-driven message retention & management.

Extremely scalable policy-driven retention that can be adjusted with flexible granularity.

Multi-level compliance roles for additional information security.

Easy to filter, preview & produce conversations.

Authorized users can easily produce records in a variety of formats.

Option to retain files shared during chats.

Complete audit trail activity reporting.

U.S. Dept. of Defense Level File Shredding for additional security.

Productivity & Organizational Insight

Consolidates Jabber chats from **every** device—with no additional license needed.

Smart Keyword Actions provide automatic notification, tracking and/or tagging.

Great for organizational insight, analytics & training.

Easy, flexible search, filter & review of records.

Secure production of records (from individual chat to multiple thread exchanges) with flexible filters that are very easy to use.

Minimal Support Burden for IT

Highly scalable & virtualized for easy deployment.

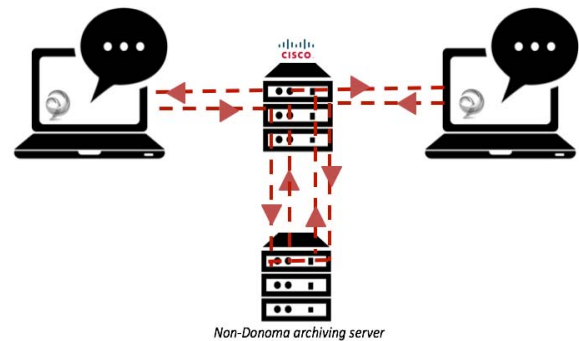
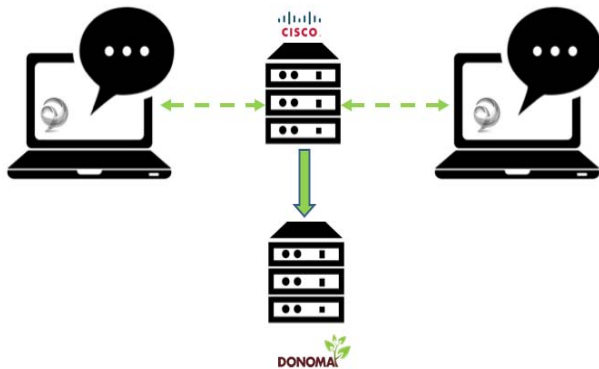
Streamlined design does not impede or throttle message flow.

API for additional application integration.

Proactive application performance alerts & support.

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Our approach:

Instant Messaging Stays Instant

- No server interference or delay
- Data retained in real time

Others' approach:

Messaging Relay & Delay

- No Jabber messaging if server goes offline
- Multiple possible points of failure

SERVER REQUIREMENTS

Optimized for a virtualized Windows 2012 Server.

System specifications will vary based on configuration of your StoneScribe environment and the retention length desired. Contact us and we can provide quickly provide requirements based on your needs.

SUPPORTED PLATFORMS:

Cisco Unified Communication Manager (9.1-11)

Cisco IM/Presence Server (9.1-11)

Cisco Jabber 10.5, 10.6, 11.1, 11.6

ARCHITECTURE & LICENSING

Optimized for a virtualized environment with VMWare ESXi 4.x or 5.5.x single VM or high availability

OUTPUT OPTIONS

- Secure encrypted reload to Cisco & Jabber account.
- Save to media. (as authorized)
- Share via email. (as authorized)

SECURITY

- Secure Socket Layer (SSL) encryption.
- Encrypted message archive (AES256).
- U.S. DoD-level file shredding.