



MEDIASCRIBE 10.0.3

Communications Records Management
for Cisco® MediaSense® recordings

RETAIN • SEARCH • REPORT • AUDIT • COMPLIANCE • ANALYTICS

Records management, compliance & analytics for Cisco MediaSense.

MediaScribe provides secure, policy-driven records management of Cisco MediaSense voice & video call recordings. A must for regulatory compliance, Litigation support, quality management, service optimization and employee training.

Key Features:

- **Retains & manages MediaSense voice & video call records.**
- **Policy-driven records retention & lifecycle management.**
- **Great for business process improvement, analytics, quality management, regulatory compliance & litigation support.**
- **Intuitive interface & filters make it easy to locate & review records.**
- **See both side by side video of video call recordings.**
- **Compliance roles segment & protect records from unauthorized access.**
- **Complete audit trails & reporting.**
- **Securely delete recordings. (DoD compliant file shredding)**
- **Records tagging groups records for custom groupings & management.**
- **Resiliency features include post-outage records auto-check & multiple archive location support.**
- **Integrates with Cisco Jabber Instant Message & Presence client.**
- **Storage support for expanded database sizes and multiple locations.**
- **Leverages Cisco MediaSense settings for streamlined setup & administration.**
- **Efficient storage with graphical disk usage indicators.**
- **REST API support**



SYSTEM REQUIREMENTS

System specifications will vary based on configuration of your MediaSense environment and the retention length desired. Contact us and we can provide quickly provide requirements based on your needs.

REQUIRED PLATFORMS: Cisco Unified Communication Manager 10.0—10.5, Chrome, Cisco MediaSense server (10.0.1)

ARCHITECTURE & LICENSING

Optimized for a virtualized environment with VMWare ESXi 4.x—5.5.x single VM or high availability.

Licensed by total number of extensions activated in MediaSense.

SECURITY

Secure Socket Layer (SSL) encryption

Encrypted message archive



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