

OneView

Call Detail Analytics for Cisco



CALL PERFORMANCE, QUALITY & USAGE INSIGHT MADE EASY

Communications are the pulse of every organization. Phone calls are a vital aspect of daily operations. Gaining insight into how calls are flowing ensures system performance, health and ROI.

What if you could gain easy insight into call activity?

Now you can: with OneView Call Detail Reporting.

OneView makes Cisco Call Detail Reporting & Analytics easy. It provides graphical dashboards and reports; along with very granular performance metrics. All with our signature ease of use.

OneView: making CDR data easy to see, access & use.

CALL DETAIL

CALL QUALITY

CALL ACCOUNTING



CONTACT |

(866) 265-2770

www.donomasoftware.com

Available worldwide through Cisco Reseller Partners



OneView

Call Detail Analytics for Cisco



WHY USERS LOVE IT:

- **Gain insight.** Easy visibility to all areas of call data: Accounting, Detail & Quality.
- **Graphical dashboards & reports.** Data is often more useful when graphical. We make that easy.
- **See activity patterns in real time.** Our patent-pending Call Tracing & Call Tracing Animation make it easy to watch individual or aggregated patterns of activity over specific periods of time.
- **Intuitive to use.** Donoma's signature interfaces makes using the system very easy.
- **Compound search functionality.** Easily filter data with multiple parameters all at once.
- **Visuals provide a picture.** A few clicks provides graphical reports to analyze or present.

WHY IT CHOOSES IT:

- » Fast access to systems performance data for troubleshooting & support.
- » Quick installation process.
- » Virtually touch free when installed.
- » Outstanding, responsive support team.
- » No hardware required.
- » Cloud service makes setup fast & easy with feature updates added automatically.
- » 30 Day Free Trial version available.

VERSION SUPPORT

- Cisco Unified Communications Manager (10.0—11.5)

ARCHITECTURE & LICENSING

- Cloud subscription service.
- Licensed per by the number of devices registered to Cisco Call Manager.



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