

# OneView

Call Detail Analytics for Cisco



## CALL PERFORMANCE, QUALITY & USAGE INSIGHT MADE EASY

Communications are the pulse of every organization. Phone calls are a vital aspect of daily operations. Gaining insight into how calls are flowing ensures system performance, health and ROI.

**What if you could gain easy insight into call activity?**

**Now you can: with OneView Call Detail Reporting.**

OneView makes Cisco Call Detail Reporting & Analytics easy. It provides graphical dashboards and reports; along with very granular performance metrics. All with our signature ease of use.

**OneView: making CDR data easy to see, access & use.**

CALL DETAIL

CALL QUALITY

CALL ACCOUNTING

UTILIZATION ANALYSIS



CONTACT |

(866) 265-2770

[www.donomasoftware.com](http://www.donomasoftware.com)

Available worldwide through Cisco Reseller Partners



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## WHY USERS LOVE IT:

- **Gain insight.** Easy visibility to all areas of call data: Accounting, Detail & Quality.
- **Graphical dashboards & reports.** Data is often more useful when graphical. We make that easy.
- **See activity patterns in real time.** Our patent-pending Call Tracing & Call Tracing Animation make it easy to watch individual or aggregated patterns of activity over specific periods of time.
- **Intuitive to use.** Donoma's signature interfaces makes using the system very easy.
- **Compound search functionality.** Easily filter data with multiple parameters all at once.
- **Visuals provide a picture.** A few clicks provides graphical reports to analyze or present.
- **Data-driven insight** for better decisions, better organizational performance.
- **Resource utilization reporting** ensures optimal expenditures, identifies areas for improvement.

## WHY IT CHOOSES IT:

- » Fast access to systems performance data for troubleshooting & support.
- » Quick installation process.
- » Virtually touch free when installed.
- » Outstanding, responsive support team.
- » No hardware required.
- » Cloud service makes setup fast & easy with feature updates added automatically.
- » 30 Day Free Trial version available.

### PLATFORM SUPPORT

- Cisco Unified Communications Call Manager

### ARCHITECTURE & LICENSING

- Cloud subscription service.
- License parity with Cisco Call Manager end-user device count.

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